

Dear Customer,

### **Coronavirus (COVID-19) update**

As the recent outbreak of Coronavirus (COVID-19) escalates, we wanted to confirm that we have the interest of our patients and customers at the forefront of everything we do. We do not currently expect any significant negative impact on our ability to supply from our facilities, however we appreciate this is a fast moving, evolving situation and we will keep you up to date with any impact on our company as required.

At this time Bristol Laboratories has implemented a series of precautions to ensure ongoing supply of our medicines.

### **Travel**

- We have restricted business travel for all employees.
- We are restricting access to our facilities to all but business critical visitors

### **Supply Chain**

- We are working with our supply base to ensure that we have 3-6 months of raw materials, health and safety equipment and laboratory chemicals to ensure that we can continue manufacture and release of our products to you.

### **Staff**

- We are ensuring that staff at our manufacturing and distribution facilities receive ongoing health and personal hygiene guidance from the WHO and NHS, including good handwashing routines, use of germicidal hand sanitizers containing at least 60% alcohol and cleaning regimes in public work areas.
- We are implementing routine employee monitoring to allow for self-isolation of any impacted staff.

We pledge to share updates with you as quickly as possible and, as always, with ongoing supply of medicines to our patients foremost in mind.

If you wish to find out more information, discuss any changes to your expected demand for our products or have further questions, please email [covidupdate@bristol-labs.co.uk](mailto:covidupdate@bristol-labs.co.uk) or speak to your Business Manager who will be happy to assist.

Yours sincerely,



T Ramachandran

Chairman and Managing Director